

# A+ Facilitation

An online course from



## Course Objectives:

- Prepare to lead a workshop
- Create a comfortable learning environment
- Introduce yourself and build interest in a workshop
- Utilize appropriate non-verbal communication
- Utilize appropriate oral communication
- React appropriately to difficult facilitation situations
- Guide learning by asking questions
- Engage learners and empower them to find answers
- Anticipate and overcome challenges

## Course Features:

- Pre and post tests
- Learning games
- Voice over
- Animation

## Suggested Audiences:

- Collegians in leadership roles
- Advisors and Volunteers
- Headquarters staff
- National Council
- Chapter Consultants

## For more information:

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**Projection**

- Use a projection, or volume level, that is appropriate for your room size.
- It is critical that all participants are able to hear you clearly.
- Use projection to emphasize words that are important or exciting.

**Parking Lot**

- Off-topic items
- Acknowledge issues without being distracted

**Introduction**

There are several important points to remember in terms of non-verbal communication. Click on each of the red markers to learn more about the components of good non-verbal communication.